



Office 365

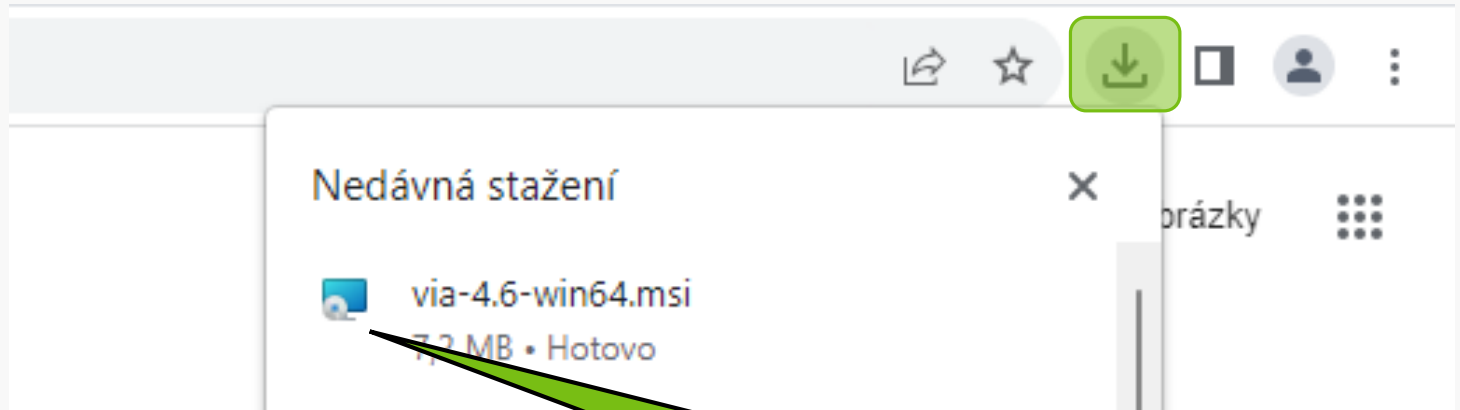
- MENDELU
- Odbor informačních
- technologií
-

Connect to the VPN MENDELU

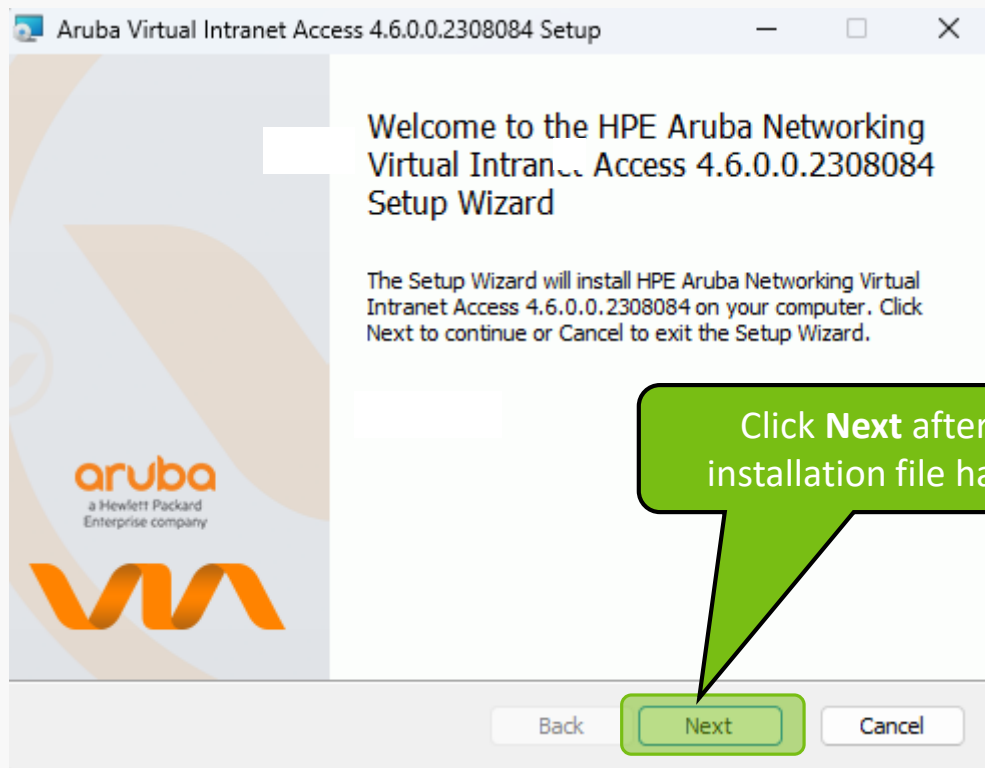
Tutorial for Windows 10 and 11

(This guide was prepared with Windows 11 Pro
version 22H2)

1. Download the installation file from the website.



2. Find and run the installation file.
To install, use profile with administrator privileges.




1. Read the terms of use
and **confirm**.

Access 4.6.0.0.2308084 Setup

End-User License Agreement

Please read the following license agreement carefully



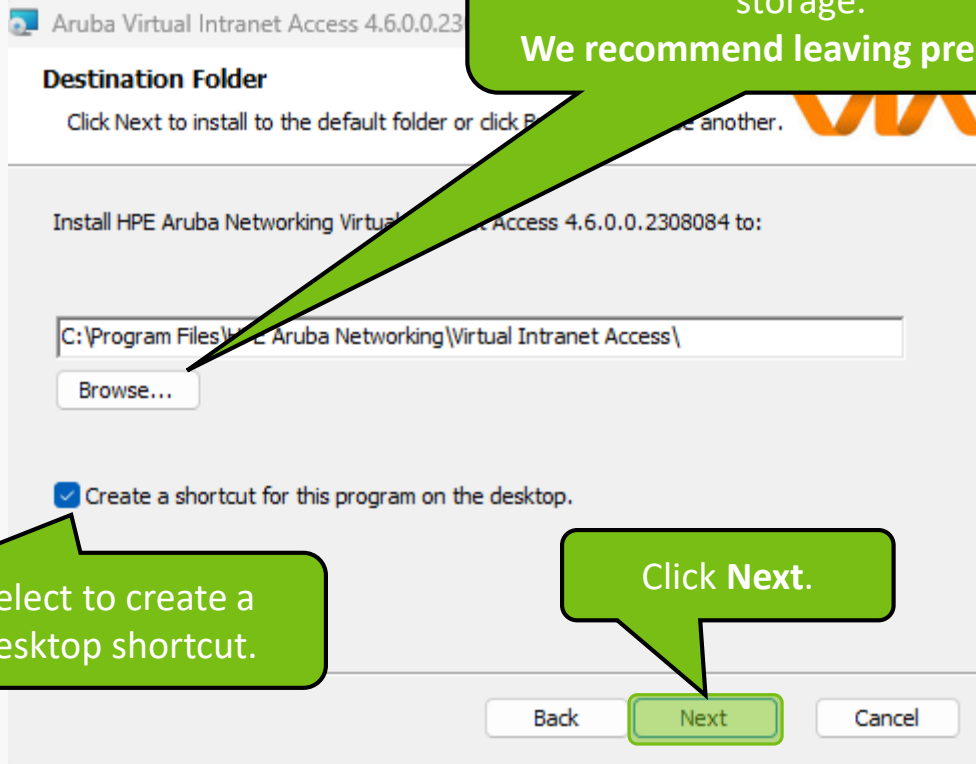
... to distribute the Program (including its contributions) under the
new version. Except as expressly stated in Sections 2(a) and 2(b) above,
Recipient receives no rights or licenses to the intellectual property of any
Contributor under this Agreement, whether expressly, by implication,
estoppel or otherwise. All rights in the Program not expressly granted
under this Agreement are reserved.

This Agreement is governed by the laws of the State of New York and
the intellectual property laws of the United States of America. No party
to this Agreement will bring a legal action under this Agreement more
than one year after the cause of action arose. Each submission grants
rights to a jury trial in any resulting litigation.

I accept the terms in the License Agreement

Print Back **Next** Cancel

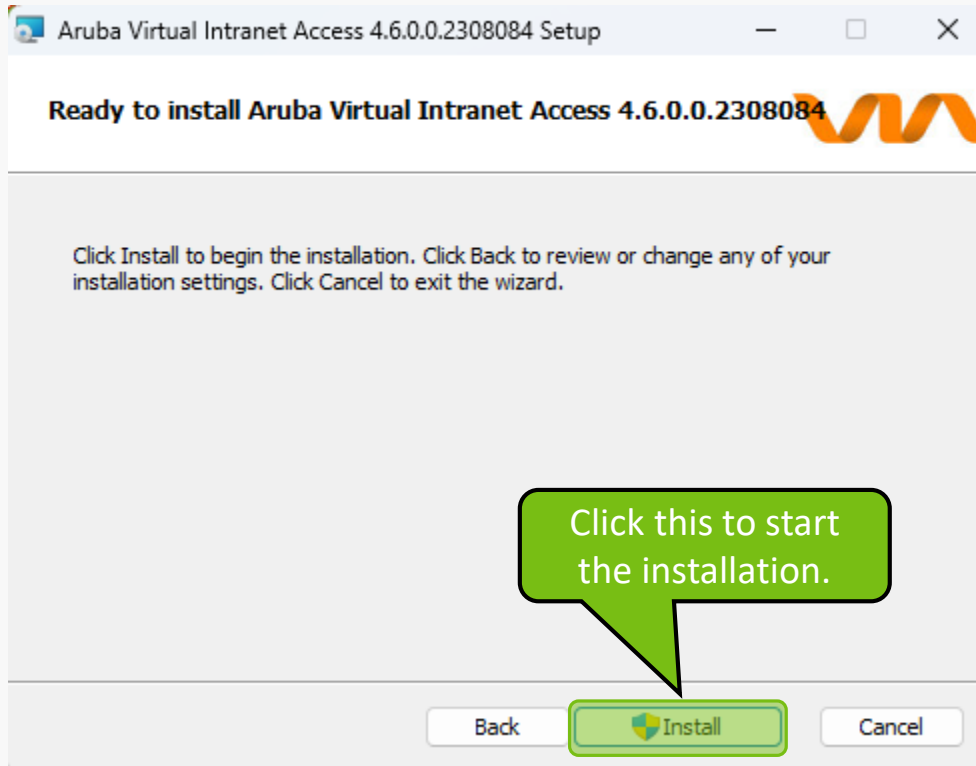
2. Click **Next**.

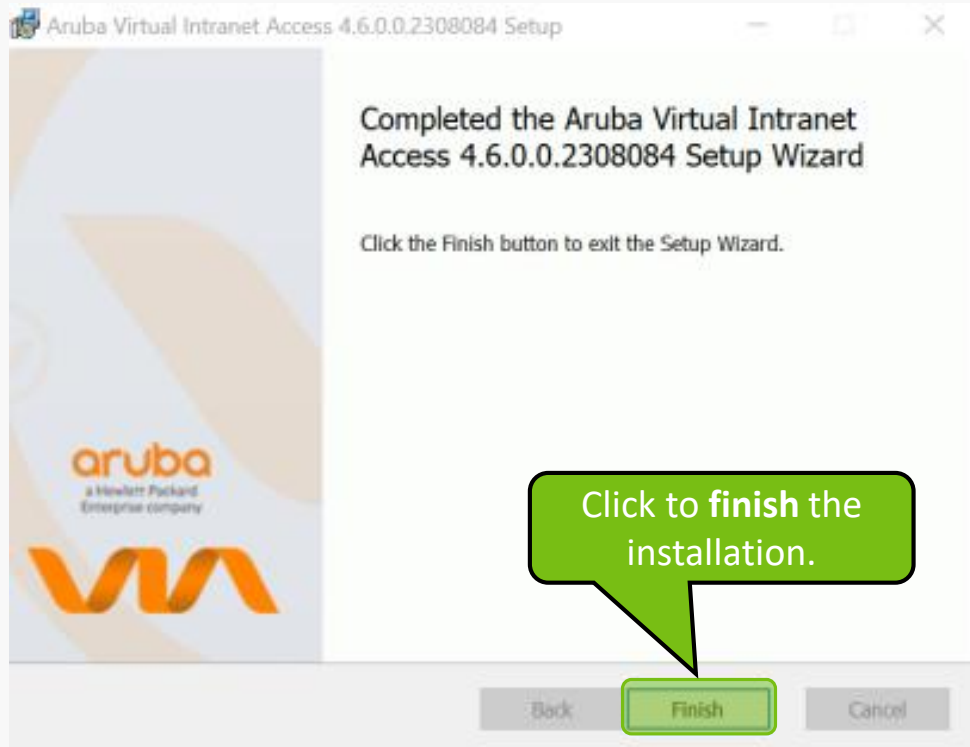


Here you can select the location for storage.
We recommend leaving pre-filled.

Select to create a desktop shortcut.

Click Next.





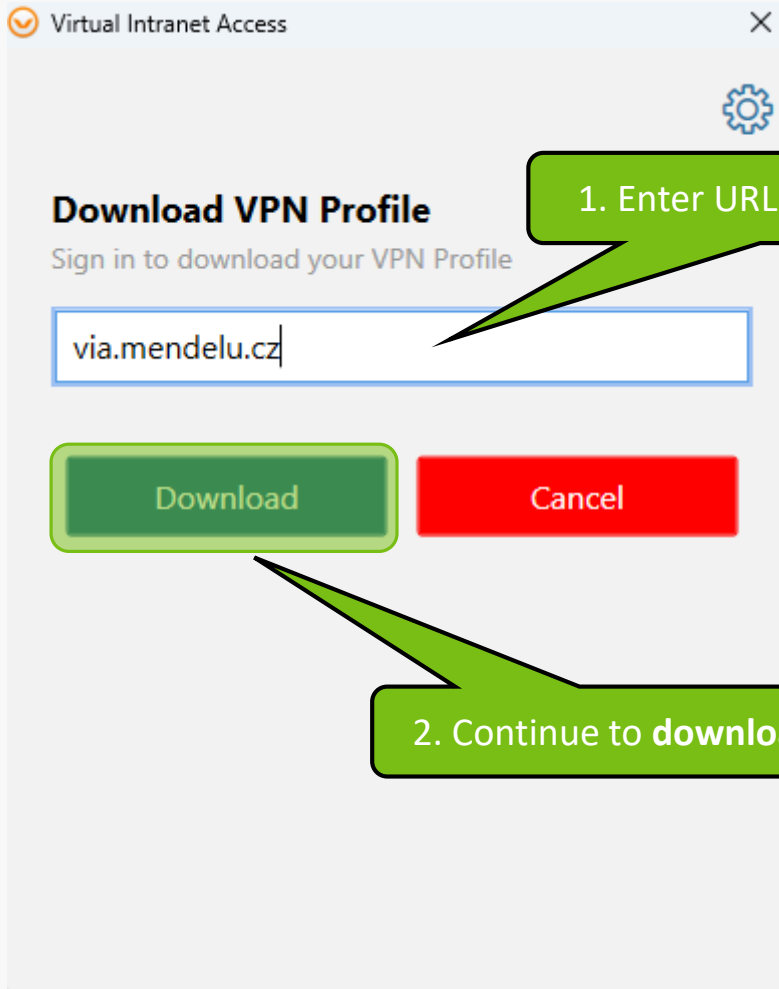
Virtual Intranet Access

After installation, the application will start automatically.



Click to download
VPN profile

Continue by
clicking.



Virtual Intranet Access

Connecting to: **via.mendelu.cz**
Please provide credential

xlogin

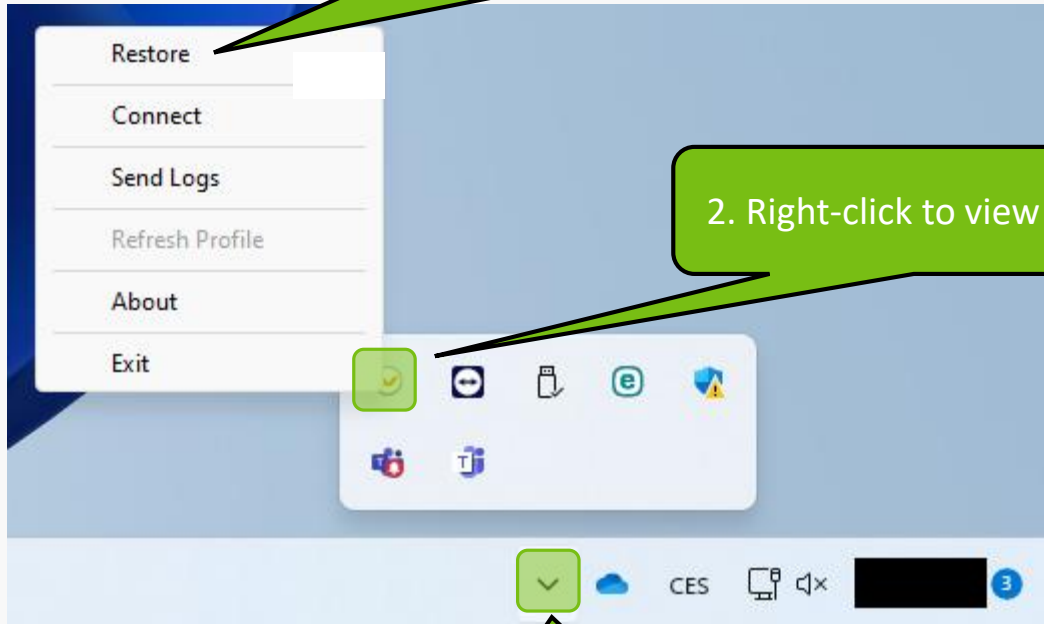
.....

Proceed Cancel

Fill in your login details.
(same as for UIS)

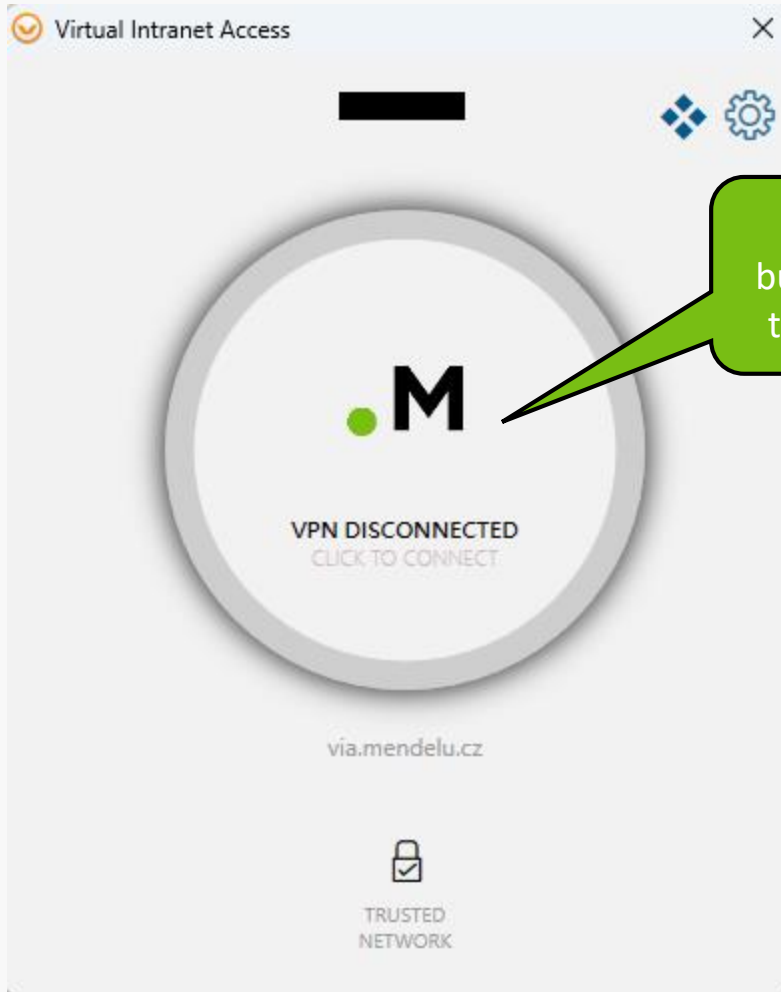
Click to proceed a new VPN profile
and the window will close.

3. To open the application, click on restore. (Click on connect to connect immediately)

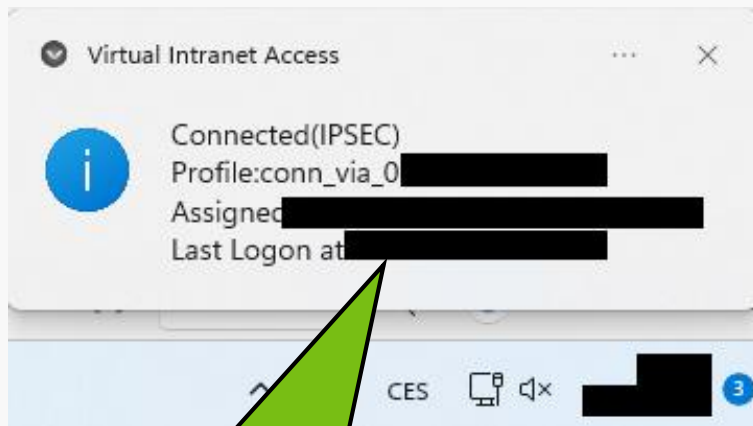


2. Right-click to view the menu.

1. In the windows tray, view the programs that are running.



Click on the logo button to connect to the university VPN.



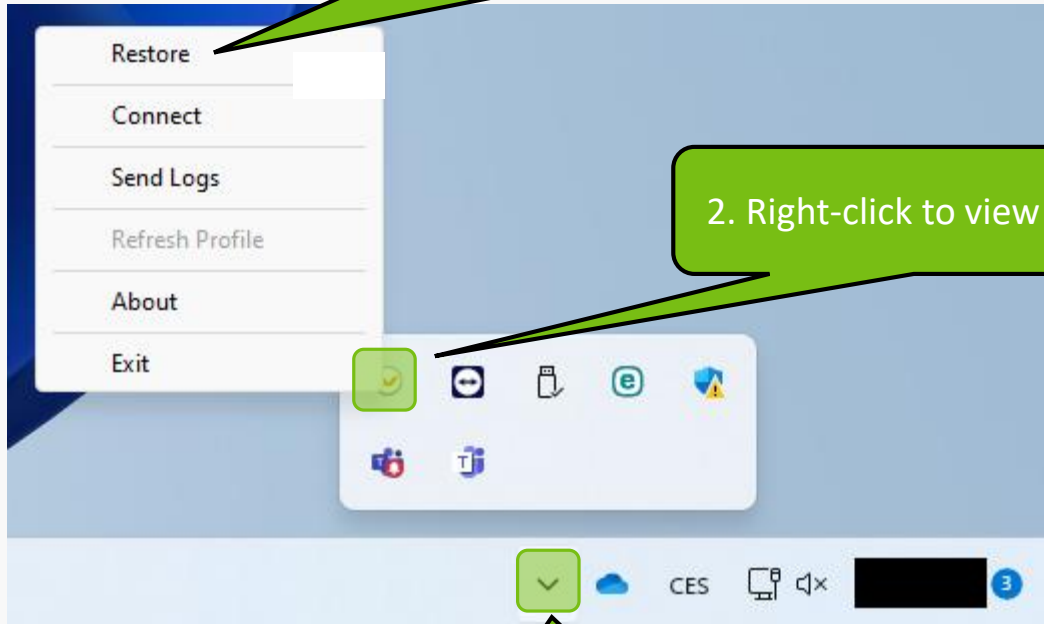
The app closes by itself and a connection notification pops up in the windows tray.

Troubleshooting VPN problems



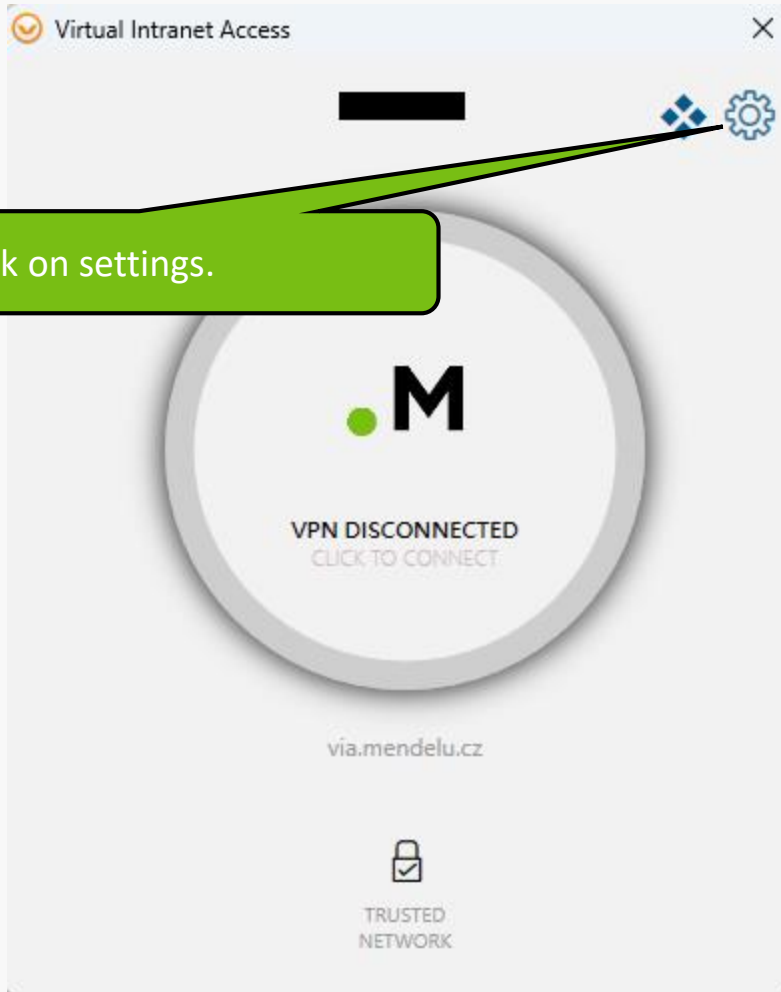
Launch the application using the desktop shortcut.

3. To open the application, click on restore. *(Click on connect to connect immediately)*

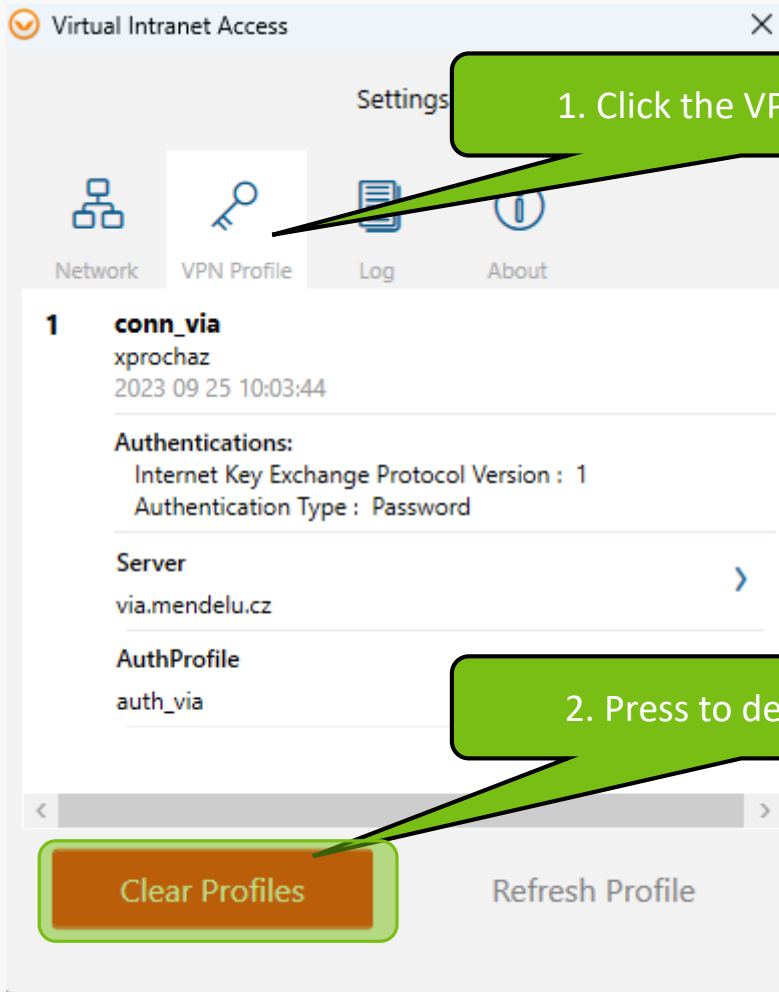


2. Right-click to view the menu.

1. In the windows tray, view the programs that are running.

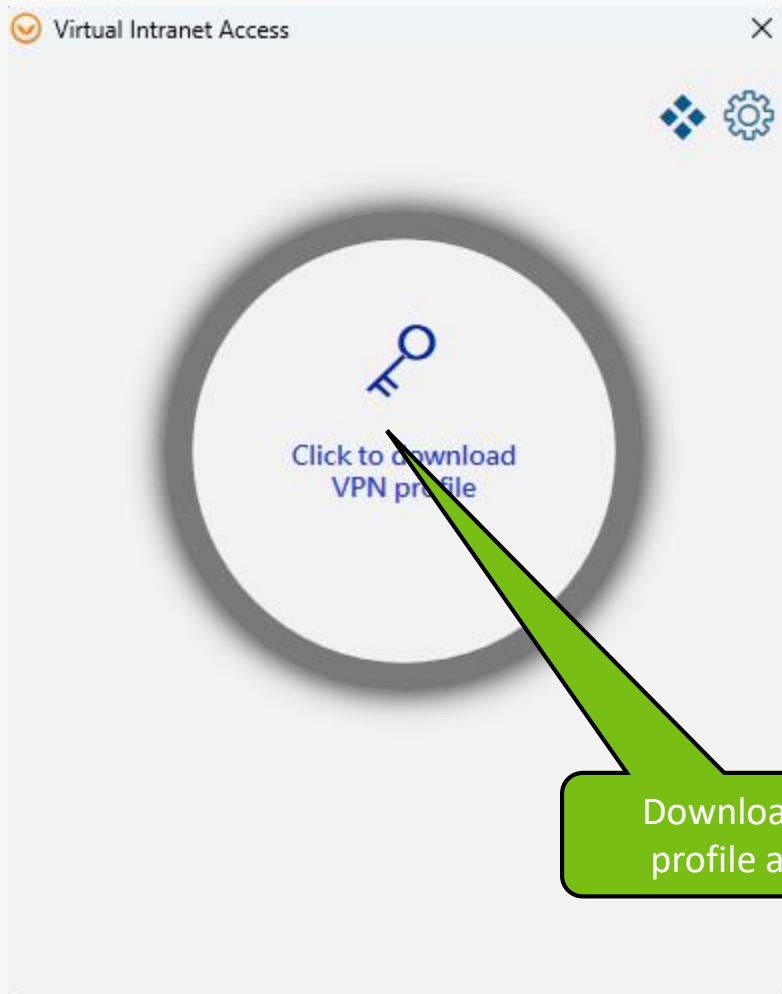


Click on settings.

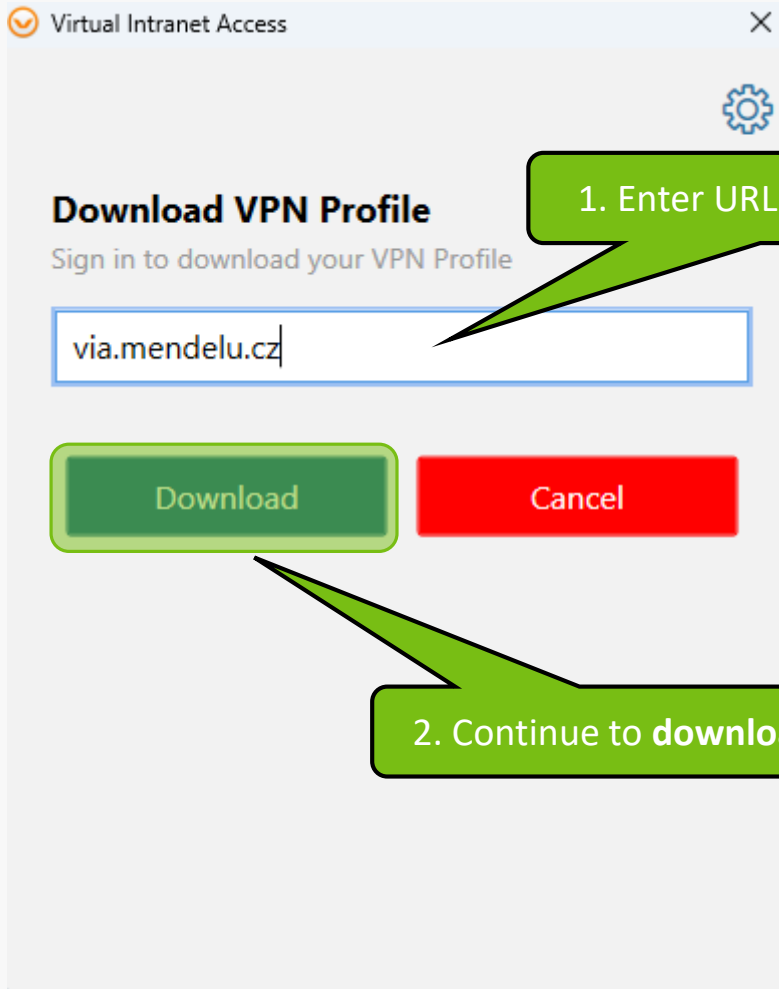


1. Click the VPN profile menu.

2. Press to delete the profile.



Download the profile again.



Virtual Intranet Access

Connecting to: **via.mendelu.cz**
Please provide credential

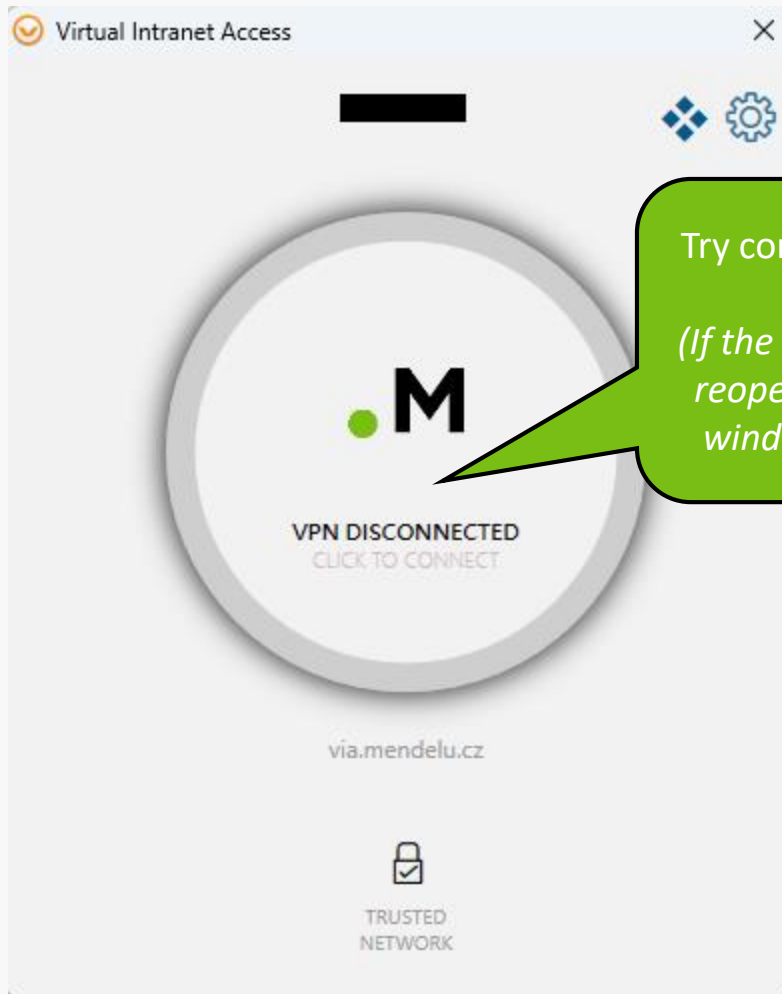
xlogin

.....

Proceed Cancel

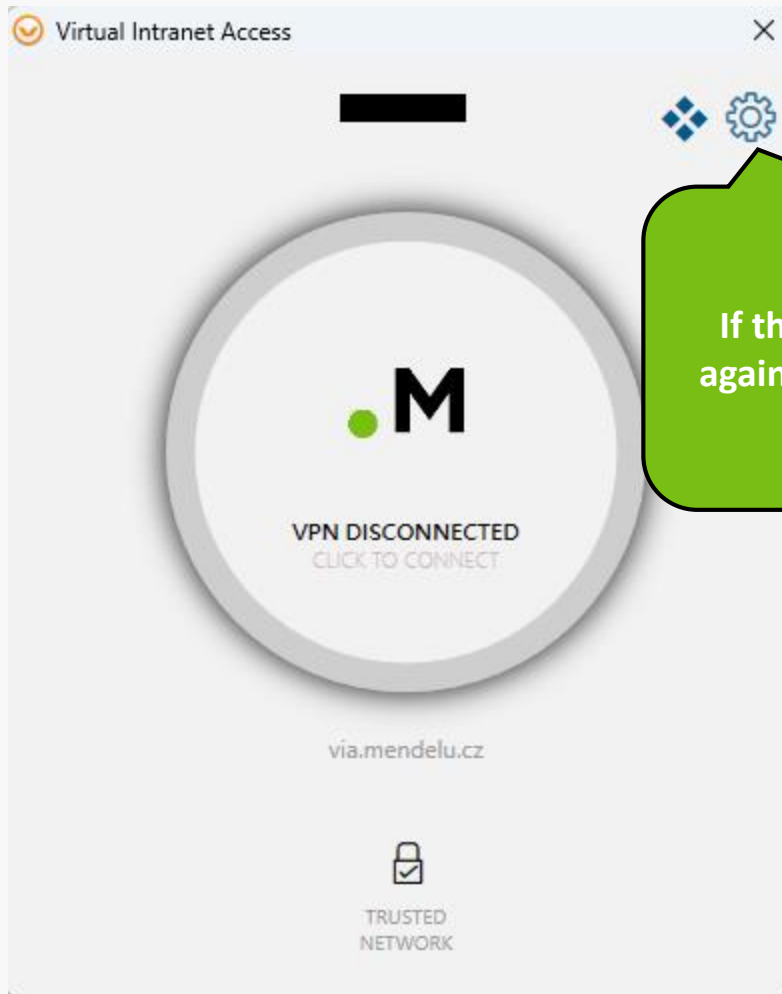
Fill in your login details.
(same as for UIS)

Click to proceed a new VPN profile
and the window will close.

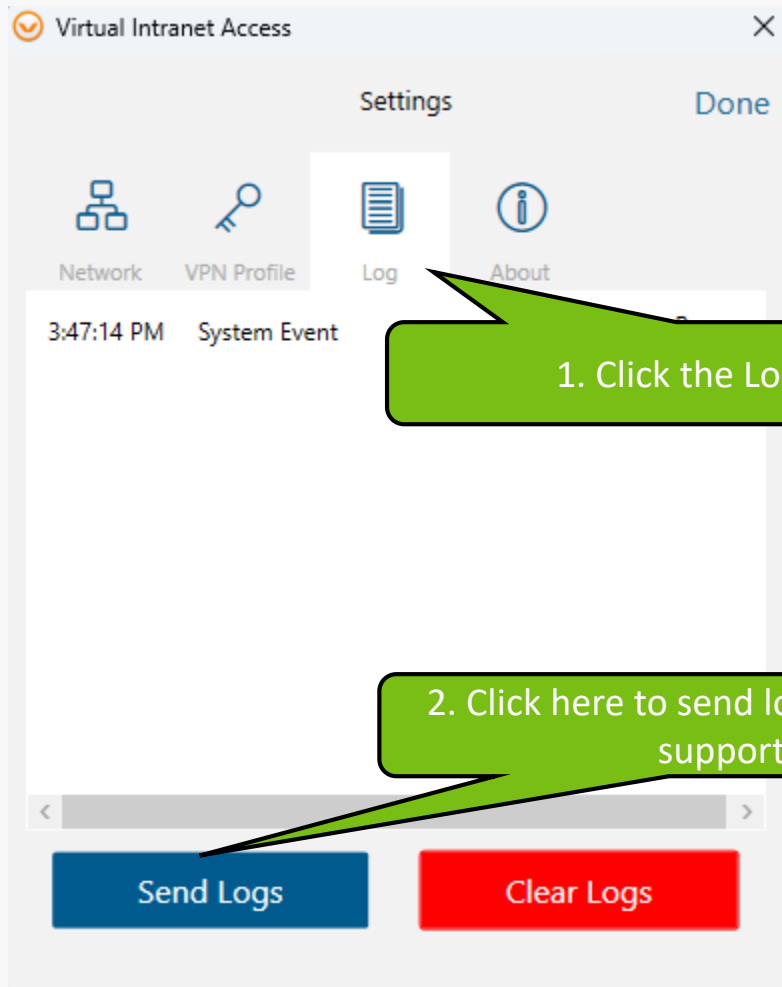


Try connecting to the VPN again.

(If the window disappears, reopen the menu via the windows tray - step 15)



If the connection fails again, go to the settings.




1. Click the Log menu.

2. Click here to send logs to technical support.

1. Fill in the addressee
helpdesk@mendelu.cz

Logs are uploaded automatically.

Poslat

Komu...	helpdesk@mendelu.cz
Kopie...	
Předmět	VIA Tech Support Log Files
Přípojeno	 C:\PROGRA~3\HPEARU~1\VIA\VIA_TO~1.ZIP 391 KB

<<Ani po několika pokusech se mi nepodařilo připojit k VPN, v příloze posílám logy a prosím o pomoc problém vyřešit.>>.

The attached log files will be sent to Support for troubleshooting your connectivity and VIA issues.

Please note that We do not collect user privacy information and all the information that are captured in the log file are strictly used for troubleshooting purposes. We will not share or sell any user information with third parties.

To view the contents of the log files, Use WinZip like utility to extract the contents of the attachment.

2. Briefly describe the problem and
then send the email.

Tutorial prepared by

Department of Information Technology

OIT MENDELU